

Genius Rescue

Data Cloud Backup from VoiceActing.com

Genius Rescue is designed to provide a fast and efficient backup of your computer on secure servers that are off-site. This makes Genius Rescue an ideal data backup option even if you are also using external drives on your personal network.

Genius Rescue is hosted by Livedrive.com, so you may see Livedrive referenced on some of the Genius Rescue screens.

This manual will show you how to quickly and easily set up your backup and restore files, should that become necessary in the future.

STARTING YOUR BACKUP:

Let's begin by creating a cloud backup of your computer using Genius Rescue.

Begin by logging into your Genius Rescue account through the link provided in your confirmation email or by going to <http://GeniusRescue.com/members/index.php>. Your USERNAME will usually be the first part of your email address (or your first name initial followed by your last name) and your temporary PASSWORD will usually be 123456.

Once logged in, click on the appropriate DOWNLOAD button to download Genius Rescue to your PC or Mac. If you are on a PC, you should also download the RESTORE software using the button on this page. The Restore functions are built in to the Mac software. By installing the Restore software, you will be able to restore any backed-up file that you might accidentally delete from your computer.

Once installed, you should find a Livedrive icon in your task bar. Right-click on the icon and select Manage Backup to select the drive and folders you want to backup to the cloud. If you like, you can create a short-cut icon on your desktop to access your Genius Rescue account. However, your backup settings will need to be done through the icon in your taskbar.

The amount of time it will take to backup your computer will vary depending on how much data is being backed up and how fast your Internet connection is. If you leave your computer on overnight, your backup will complete sooner than if you only have it on during the day. Also, in your Livedrive settings for Genius Rescue, you can set your backup to happen in real time or only when your computer is idle. Real-time backup can slow down your computer a bit because you will be transferring data at the same time you might be doing other things. You can also schedule your backup so it will only be active during specific times of day (or night). A full backup of your computer can take up to several weeks or longer, depending on your settings.

Genius Rescue will automatically monitor changes to your files and back up those files.

RESTORING FILES:

When it becomes necessary to replace your hard drive or computer, you can restore your files from your Genius Rescue cloud backup. To Restore your data, just re-install Genius Rescue on the new computer and download your backed-up files. You will need to re-install your operating system and programs as well (see below).

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You'll need to begin by making sure that your new computer or hard drive has the operating system installed (if drive C:) and that it is operating correctly.

Next, open a browser and log in to your Genius Rescue account (see above) and install both the GENIUS RESCUE and RESTORE software on your new computer or hard drive.

Right-click on the LiveDrive icon in your task bar and select Restore Backups to select the folders or files you would like to restore.

Although Genius Rescue will allow you to backup .exe and other operational files, you will need to re-install your operating system files and most programs in the event of a crash where you are replacing the hard drive. Simply downloading everything from your on-line backup may not give your new computer the correct internal pathways for your programs to work correctly. It is always best practice to re-install software in the event of a crash or computer replacement. Genius Rescue is best used to backup and protect your data files.

The amount of time it will take to download and restore your files will vary depending on how much data you are restoring and your Internet speed. Downloads are generally faster than uploads, so it should take less time to restore your computer than it did to back it up. Still, depending on the amount of data and Internet speed, your restore might take a few days to a week or more. If you included your programs in your backup, but you have reinstalled them on the new drive, you can remove those files from the Restore to save time.

GENIUS RESCUE SETTINGS:

Here's a summary of the settings you'll find when you right-click on the Livedrive icon in your taskbar:

1. Logout - closes your Genius Rescue account access and stops your backup. Stay logged in to keep your backup active. Genius Rescue will continue to run in the background.
2. Status - brings up a dialog box showing your Genius Rescue activity (it may take a few seconds for the window to open)
3. Pause Transfers - temporarily pauses an active backup. Backup will stay paused until un-paused or computer is rebooted.
4. Livedrive activity status - an active prompt that notes your Livedrive activity
5. Manage backups - allows you to select folders and files to backup. You must select individual folders or files.
6. Restore backups - active only when Restore software is installed. Click on this menu item to restore files or folders.
7. View your Livedrive online - takes you to the Livedrive page for Genius Rescue. You'll likely never need to visit this page.
8. Settings - allows you to select various Genius Rescue options and scheduling. Under the General tab, click on your Username to change your password and other account settings.
9. Exit - closes the Livedrive settings dialog.